

-
- The patient has the right to appropriate health care as provided by the University of Pikeville, Kentucky College of Optometry, Eye Institute, regardless of race, color, national origin, gender, age, religion, physical or mental handicap, or capacity to submit payment.
 - The patient has the right to be treated with understanding, dignity, courtesy and respect in a caring, unhurried atmosphere.
 - The patient has the right to be treated as an individual, to be spoken to by proper name without unwarranted familiarity, to be listened to thoroughly and to be granted an appropriate response.
 - The patient has the right to a complete explanation about his/her diagnosis, prognosis, treatment plan and alternative treatments in readily understandable terms, including all consultation and care by affiliated institutions and providers.
 - If the patient is being referred for consultation or additional care, all Eye Institute information will be made available to the consulting care provider.
 - The patient has the right to know by name, all practitioners and ancillary personnel responsible for administering and coordinating his/her care.
 - The patient has the right to all information on financial assistance for Eye Institute care provided by the University of Pikeville, Kentucky College of Optometry.
 - The patient has the right to obtain comprehensive information regarding the scope of services